



Haverling

LONDON BOROUGH

Quarter 1 Performance Report 2021/22

Individuals O&S Sub-Committee

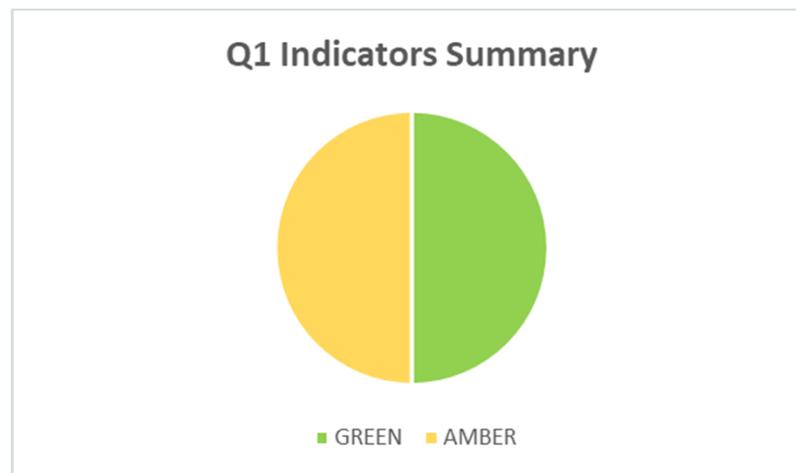
31st August 2021

About the Individuals O&S Committee Performance Report

- Overview of the Council's performance against the indicators selected by the Individuals Overview and Scrutiny Sub-Committee
- The report identifies where the Council is performing well (**Green**), within target tolerance (**Amber**) and not so well (**Red**).
- Where the RAG rating is '**Red**', '**Corrective Action**' is included in the presentation. This highlights what action the Council will take to improve performance.

OVERVIEW OF INDIVIDUALS INDICATORS

- 2 Performance Indicators are currently reported to the Individuals Overview & Scrutiny Sub-Committee, with a third in development for reporting from Q2.
- Q1 performance figures are available for both indicators.



Of the two indicators:

1 (50%) has a status of **Green** (on target) and **1 (50%)** has a status of **Amber** (within target tolerance)

Quarter 1 Performance

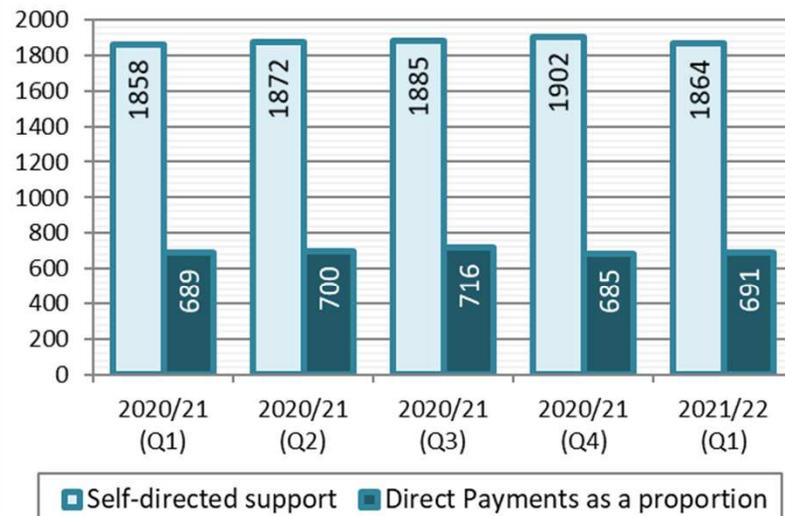
Indicator and Description	Value	Tolerance	2020/21 Outturn	2021/22 Annual Target	2021/22 Q1 Performance	Short Term DOT against Q4 2020/21		Long Term DOT against Q1 2020/21	
% of service users receiving direct payments	Bigger is better	10%	34.7%	35.0%	GREEN 35.5%	↑	34.7%	↑	35.2%
Rate of permanent admissions to residential and nursing care homes per 100,000 population (aged 65+)	Smaller is better	10%	587.3	600	AMBER 154.8	↑	587.3	↓	88.3

Positive Performance

- Improvement in the number of people receiving a Direct Payment when compared to 20-21

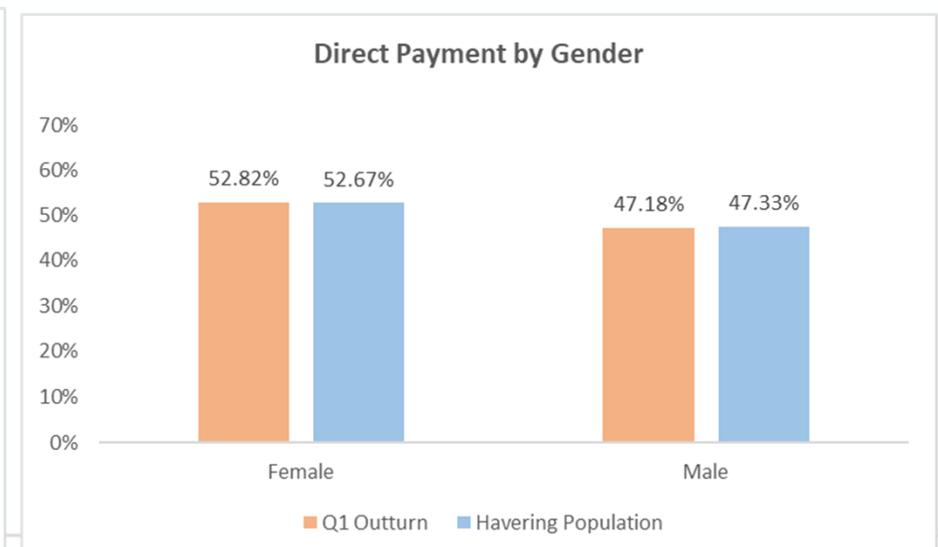
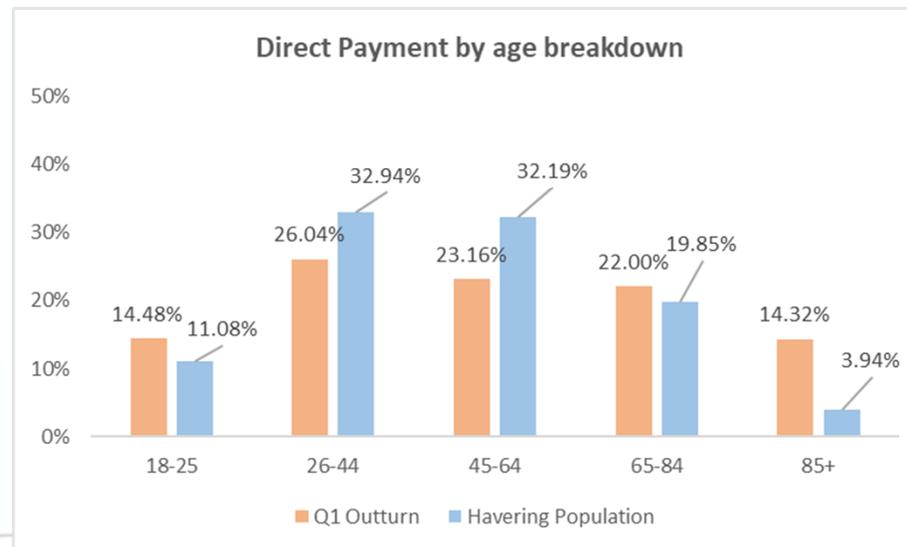
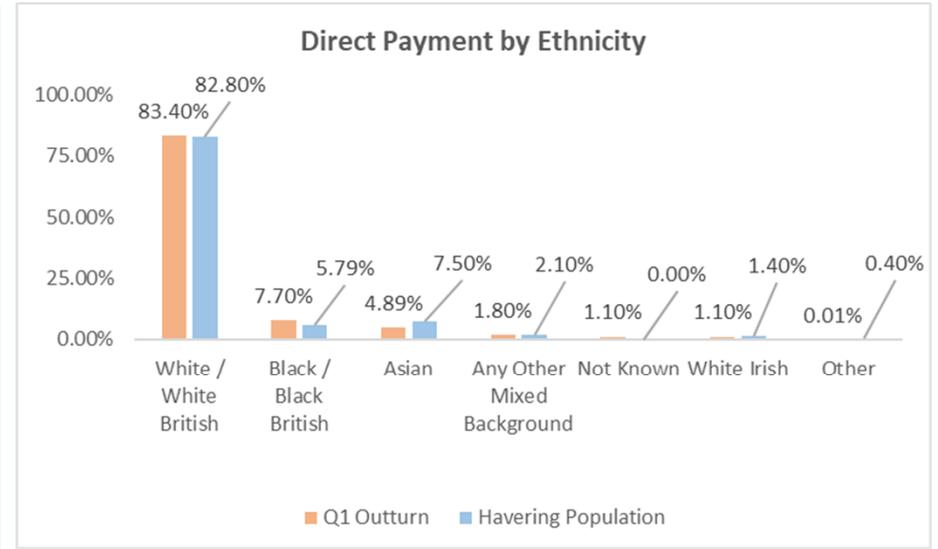
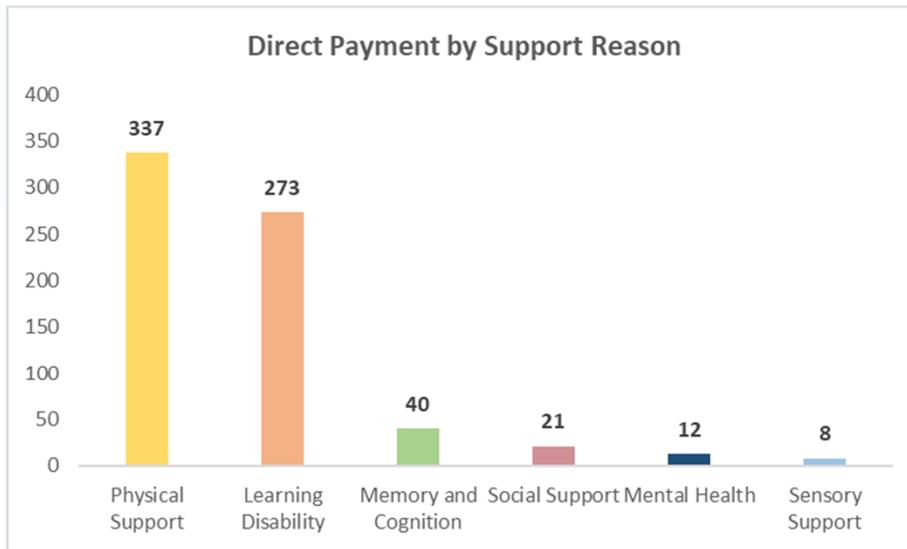
ADULT SOCIAL CARE

DP 10: Self Directed Support and Direct Payments as a Proportion



At the end of Q1, there were 1,864 service users receiving self directed support, compared to 1,858 at the same stage last year. There was a slight increase in the service users in receipt of direct payments from June 2020 compared to June 2021 (689 in June 2020) compared to 691 in June 2021).

Demographic breakdown of direct payments



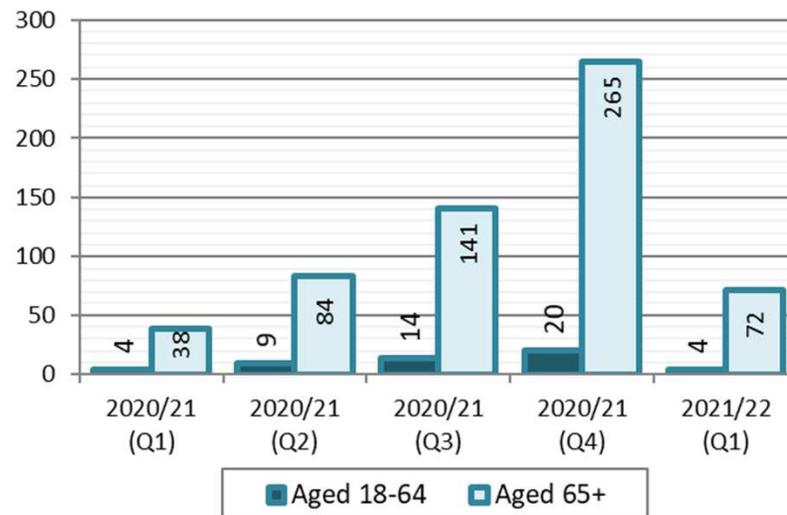
Areas for Improvement

- Off target for Adults aged 65+ permanently admitted to residential or nursing care

	19/20	21/22
Hospital	24	45
Community	35	27
Total	59	72
% from Hospital	40.7%	62.5%

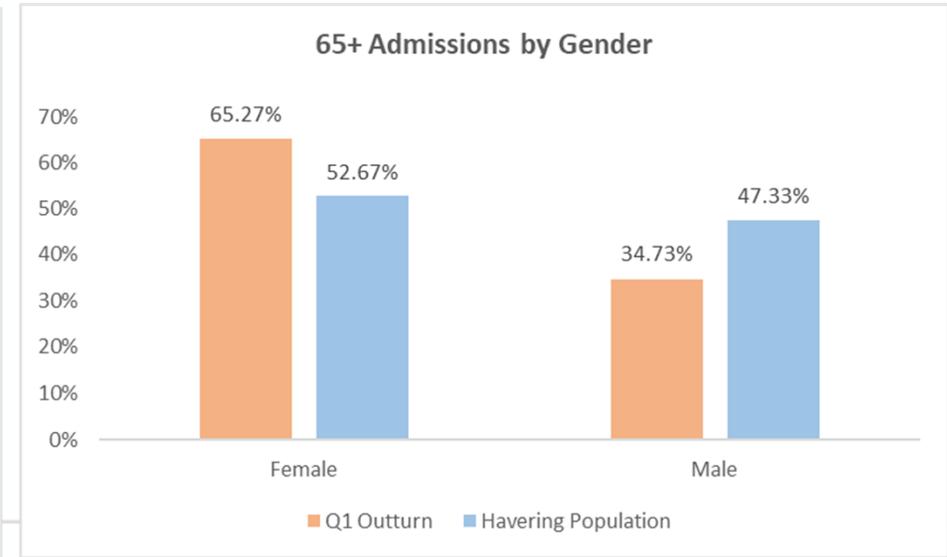
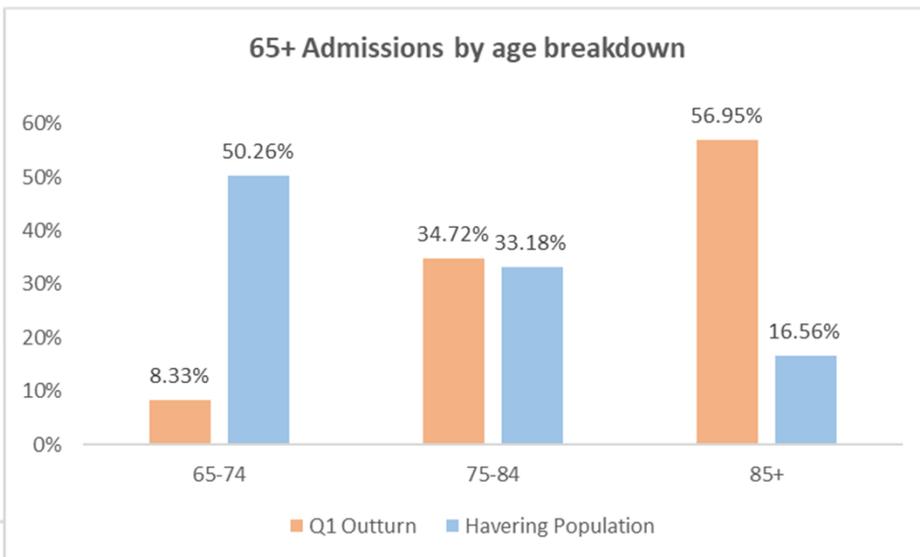
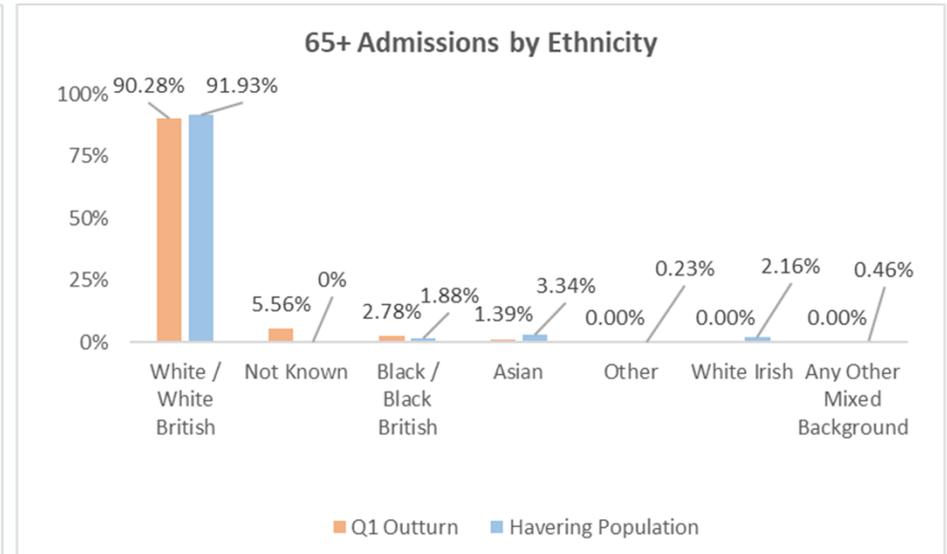
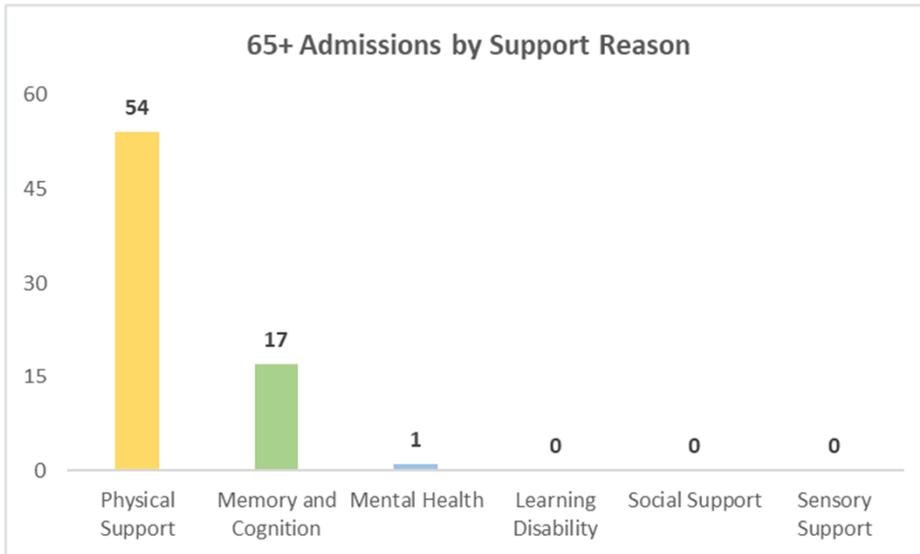
ADULT SOCIAL CARE

DP 09: Permanent admissions to residential and nursing care homes



By the end of Q1, there had been 4 adults aged 18-64 in council-supported permanent admissions to residential and nursing care, this is the same as 2020/21, when there was also 4. There have been 72 adults aged over 65 in council-supported permanent admissions, whereas for the same period in 2020/21 there had been 38.

Demographic breakdown of 65+ admissions



Any questions?

